



Annette Higgins

Volunteer Consultant
Consultant Since: 2017

OneSource Center
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Professional History

- Liberty Breakthrough Results, LLC
- Payliance
- CashFlow Solutions, Inc.
- Miami University

Education

- B.M., Business, Indiana Wesleyan University
- A.S., Computer Systems Analysis, Miami University

Certification

- AAP, Accredited ACH Professional

Annette is a senior executive with more than 30 years in operations management, information technology, and payment systems. At present, she is the principal of her own company, which provides leadership training, technology assistance, and help with payment systems. At CashFlow Solutions, she guided a process improvement and subsequently became Vice President of Operations. Earlier in her career she was Senior Director of Operations at Payliance. For many years, she taught computer programming and applications at Miami University. Annette's skills include strategic planning, new business strategy and development, team building, marketing, process improvement, operations management, and customer service.

Annette puts her skills to work in community organizations as well. She helped several nonprofits create webpages and databases to advance their missions. Among the organizations that have benefited from her expertise are Oxford Works, Hamilton Theatre Group, Sacred Heart Catholic School, National Grocers Association, and Food and Marketing Institute.

OneSource Center Experience

Annette is one of OneSource's leadership trainers. She also has participated in stakeholder interviews.