



Annette Higgins

Volunteer Consultant
Consultant Since: 2017

OneSource

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Professional History

- Payliance
- CashFlow Solutions, Inc.
- Miami University

Education

- B.M., Business, Indiana Wesleyan University
- A.S., Computer Systems Analysis, Miami University

Certification

- AAP, Accredited ACH Professional

Annette is a senior executive with more than 30 years in operations management, information technology, and payment systems. She guided a process improvement at CashFlow Solutions, Inc., where she subsequently became Vice President of Operations. She served as Senior Director of Operations at Payliance and now has been retained as a special consultant to the company. Annette's skills include strategic planning, new business strategy and development, team building, marketing, process improvement, operations management, and customer service. For many years, she taught computer programming and applications at Miami University.

Annette puts her skills to work in community organizations as well. She helped several nonprofits create webpages and databases to advance their missions. Among the organizations that have benefited from her expertise are Oxford Works, Hamilton Theatre Group, Sacred Heart Catholic School, National Grocers Association, and Food and Marketing Institute.

OneSource Experience

Annette was part of the stakeholder interview team for the Greater Loveland Historical Society project.